Microsoft Dynamics Business Central SaaS and QiCover support terms and conditions February 2022

Charges. Your licensing plan for Dynamics 365 Business Central SaaS is due for payment Yearly in advance.

The cost reflects your user numbers, user types and the price of the software subscription from Microsoft. The charge includes QiCover providing you with remote and telephone support for Dynamics 365 Business Central SaaS and Access to the **Qi Extensions** which enhance the standard functionality to reflect the expectations of our users. Your Annual charge will change if you add to user numbers or change your licensing type. Reductions in user numbers will be reflected from your next renewal

After we have given you notice that we did not receive an on-time, full payment from you, we may suspend or cancel the Services if you do not make the full payment within the relevant time.

Suspension or cancellation of the Services for non-payment could result in a loss of access to and use of your Dynamics 365 Business Central account and its content.

Your Billing Account. To pay the charges for a Service, you will be asked to provide a payment method at the time you sign up for that Service

Recurring Payments. When you commit to software on a subscription basis, you agree that you are authorising recurring payments, and payments will be made to Qi Ltd by that method and at the recurring interval of monthly in advance, until the subscription for that Service is terminated by you, Qi Ltd or by Microsoft. You must cancel your Services before the next billing date to stop being charged to continue your Services. The notice period defined by this agreement is 3 months from when the next payment is due.

Price Changes. Your charge for Dynamics 365 Business Central SaaS and its associated support with Qi is invoiced for on a Yearly basis, and isn't a trial offer, Microsoft may change the price of the SaaS model. Qi Ltd will inform you at least 30 days before the price change becomes effective. You will have the opportunity to cancel your Dynamics 365 Business Central SaaS agreement at that time. When we notify you of the price change, we'll also inform you of the reasons and scope of the increase in prices and that the new price will become effective if you don't cancel your Dynamics 365 Business Central SaaS agreement with Qi Ltd.

Late payments. In case of late payments, you must pay for the reasonable costs we incur to collect any past due amounts including lawyers' fees and other legal fees and costs, as permitted by law and regulations. We may suspend or cancel your Services if you fail to pay in full on time after we send you a reminder — with the threat of suspension and/or cancellation of the provisioned Dynamics 365 Business Central SaaS solution — to make your payment within an appropriate time. You can avoid suspension or cancellation if you make the required payment within the appropriate time set forth in the reminder

Upon receipt of this signed document an invoice for one Year's licensing will be raised for the software user numbers required and submitted for payment. This first payment must be cleared funds prior to your project planning meeting as defined in your project costing document.

I, the authorised signatory undersigned confirm that I have read and understood the terms and conditions provided by Qi Ltd relating to accessing Dynamics 365 Business Central SaaS against the Pricing schedule provided by the same.

Company	
Signatory	
Date	