Pre-Upgrade Questionnaire

Sage 50c Accounts and Cim50

We ask you to complete this brief questionnaire to ensure that the time our consultants work on your project returns the very best value for you, the customer. The information this document provides us with, contributes to the preparation for your software installation project, which we aim to deliver with the minimum disruption to your day.

If you are moving from older versions of Sage to the current version, saved searches are likely to be lost. Please make a note of any you need to keep prior to our visit so that you can recreate the process. If you are unsure how to do this, please contact us at support@qil.co.uk.

Please follow the link to double check your hardware requirements for Sage 50 Accounts professional.

1. Date

When would you like the upgrade to be installed? We will do our best to match your ideal date.

Month:	
Week of the Month Approximately/Best Days:	

2. Log In and Password Details

If you would prefer us to telephone you for these we can.

What is your Administrator Log In?	
What are your server log in details(i.e. server name and IP address)?	
What are your SQL administrator details? (This is relevant if you are using Sage Manufacturing and Qi was NOT your installing partner.)	
What is your Sage Manager Password?	

3. Errors

Do you have any errors when running the Sage Accounts Data Check? If so, please provide details.	

4. IT Support Details

You may skip this question if you are supported by the Qi Cover Team for Hardware and Networks. If you are not supported by our team, please provide your IT Hardware support company's contact details.

Name:	
Email:	
Contact Number:	
Mobile:	

5. Bespoke System Information

Please provide details of your Qi bespoke system:	
Please provide details of any bespoke system provided via another 3rd party:	

6. Sage Accounts

How many machines do you have Sage Accounts installed on now?	
What is your current version of Sage 50(c) Accounts (Help/About)?	
Please provide the number of companies on your current Sage 50 Accounts licence.	
Are there any additional machines you wish accounts to be installed on?	
Are these additional users to your network?	
Total number of machines:	

7. Sage Manufacturing

How many machines do you have Sage Manufacturing installed on now (if relevant)?	
Is this the same number as those that you require Cim50 installed on?	
Are there any additional machines you wish Manufacturing to be installed on?	
Remember, if you want ADDITIONAL USERS in this total you will need to purchase additional licences, but if you do not wish to increase your CONCURRENT users, we can install Manufacturing to additional machines for the ease of users that 'travel' around the building.	
Total number of machines:	

8. Hardware Requirements

Please confirm you have checked the hardware requirements for your 'Sage' machines and your server.	
Number of machines with suitable specification:	
Number of machines that do not meet specification:	

9. Authorising Signature

Please sign and return to support@qil.co.uk.

Signature:	
Name:	
Date:	

If you have any questions, please call us on 01525 243490.

Thank you for taking the time to complete this document. This information is important and helps to support a seamless and efficient project.